**Android 4.4 upgrade for Krüger&Matz smartphones**

**IMPORTANT INFORMATION**

By upgrading the operating system, the user takes the risk of possible device damage.

The following instructions should be read carefully before the upgrade.

If in doubt, the user should contact Krüger&Matz service center.

**Only correct upgrade ensures warranty service. Incorrect upgrade might result in permanent damage and no warranty can be provided.**

It is advised to backup data before the upgrade. Krüger&Matz does not take any responsibility for data damages occurred during the upgrade.

The folder contains all necessary files and tutorial on how the upgrade should be made.

Driver installation

Flashtool installation

Device (smartphone) upgrade

1. **FLASHTOOL INSTALLATION**
   1. Go to *Driver* folder and run *setup.exe*

(USB driver will be installed)

* 1. Select *Next >* in order to complete the upgrade. In the end, select *Finish*.
  2. Using USB cable connect the device you want to upgrade to the computer. The system will detect the device and drivers will be download automatically.

Restart the device after installing the drivers and the system will install the rest of them.

(There is a possibility that the system will not find all drivers, but it will not affect the process of upgrading).

* 1. Disconnect the device from the computer and restart it.
  2. Simultaneously hold both volume buttons on the device and connect it to the computer.
  3. The system will detect new device and it will start installing the drivers. You can release the buttons.
  4. The system will display “*Driver software was successfully installed*” message.
  5. The device will restart after about a minute.

1. **SMARTPHONE UPGRADE TOOL INSTALATION**

**Note:** To make the program work properly, it should not be install on system partition. It is advised to install it on different partition or on the Desktop.

**Exemplary installation on different partition**

Computer → D drive → Smart Phone Upgrade Tool

**Exemplary location on the desktop**

Computer → C drive (system disk) → Users → *user name* → Desktop

* 1. Go to *Smart Phone Upgrade Tool setup V1.5.4* folder, then run *Smart Phone Upgrade Tool setup V1.5.4.exe*
  2. Go through installation process.
  3. Click *Browse* and select other installation location (e.g. Desktop or partition different than system partition).
  4. After selecting the location, continue the installation process.

1. **SOFTWARE UPGRADE**
   1. Open *Smart Phone Upgrade Tool* program
   2. Click *Browse* and select the folder with the upgrade file. Then go to *version* folder, select *rawprogram\_unsparse.xml* file and click (e.g., for KM0409 KM\_SOUL) *Open KM\_SOUL\_KK\_05122014\_V1.4\_emmc\version\rawprogram\_unsparse.XML*
   3. Turn the device off.
   4. Simultaneously hold both volume buttons and connect the device to the computer using USB cable.
   5. Click *Refresh port.*
   6. When the system detects the device click *Start All* and the upgrade process will start (it will take a few minutes)

**Note:** If the device turns on before you click *Start All,* it is necessary to turn it off and repeat the process from Step 3.3.

If the “*Do you want to format the drive?*” pops-up, close it by clicking **x**.

* 1. When the upgrade is completed, *Download Successfully!* message will appear. Then you can disconnect the device from the computer and wait for system to start.